

## Report to Cabinet: Fees and Charges in Life Events 19 January 2012

### Bereavement Services: proposed fees and charges

The following details the main changes to the fee table:

	Current fees 2011/12	Proposed fees 2012/13	% increase in fees	Comments
<b>CREMATIONS</b>				
Monday to Friday Before 10am	£309	£328	6.1%	Services before 10.00am are currently offered at a reduced rate
Monday to Friday After 10am	£373	£395	5.9%	Other districts charge between £410 and £725 – see Benchmarking table. Our fees have not been increased above the rate of inflation for several years.
Saturday, Sunday & Bank Holidays	£573	£607	5.9%	Surrey charge £1087.50 for Saturday and £1450 for Sunday.
Storage of cremated remains	£13	£15	15.4%	Charge is per month.
Additional use of chapel (extra time)	£120	£130	8.3%	Our charge is for an additional 45 minutes. For other districts the charge varies between £51 and £203.
<b>MEMORIALS</b>				
Lawn Grave: Right of Burial	£292	£410	40.4%	A comparison of similar costs are detailed in appendix 2 and linked where applicable. The current fee for Right of Burial to purchase the Grave is not in line with other districts, hence the need to increase by a larger percentage.
Lawn Grave: interment	£377	£500	32.6%	
Lawn Grave: headstone	£885	£945	6.7%	
Fluted receptacle vase	£10	£18	80%	Reflects cost of purchase
Internment of cremated remains	£57	£60	5.3%	Worthing charge £81 for a similar service
Memorial seat	£977	£1040	6.4%	This reflects the cost of purchase and maintenance.
<b>INTERMENT</b>				
<b>One interment</b>				
Monday to Friday	£377	£500	32.6%	These fees have not been adjusted to fall in line with other districts charges for a few years, and even after increasing the fees we are still below other areas.
Saturday	£530	£700	32.1%	
Sunday & Bank Holidays	£647	£860	32.9%	
<b>Two internments</b>				

	Current fees 2011/12	Proposed fees 2012/13	% increase in fees	Comments
Monday to Friday	£487	£600	23.2%	Please refer to Appendix 2. Some districts only prepare the grave for up to two burials. Where as we can accommodate three burials in the same plot.
Saturday	£530	£700	32.1%	
Sunday & Bank Holidays	£647	£860	32.9%	
<b>Three internments</b>				
Monday to Friday	£601	£700	16.5%	Please refer to Appendix 2. Some districts only prepare the grave for up to two burials. Where as we can accommodate three burials in the same plot.
Saturday	£530	£700	32.1%	
Sunday & Bank Holidays	£647	£860	32.9%	
<b>OTHER SERVICES</b>				
Registered change of ownership- Exclusive Rights of burial	£37	£47	27%	This fee is charged to register the change of ownership of a grave and legal papers are prepared.
Bio-degradeable coffins	£113	£150	32.7%	This charge is still significantly lower than that of a funeral director where costs for a bio-degradable coffin vary from £300 to £700.
<b>MORTUARY FEES</b>				
Self Help Funerals – transport	New	£50 per journey		It is proposed that the mortuary can offer a service to provide the transport from the Mortuary to the Crematorium. More research required before the service will be offered.
Medical students daily room hire, trainer and use of facilities	New	£50 per student per session		Medical students from the teaching hospital attend the Mortuary each week for training carried out by the Mortuary staff. Up to three students attend at any one time. More research required before the service will be offered.
Hire of conference room daily rate	New	£125 per day		New fee based on use of the conference room in the Mortuary for use by related businesses. More research required before the service will be offered.
<b>POSTAL ENQUIRIES</b>				
For undertaking a search of a named person	£10	£15	50%	Has not been reviewed recently and needs to reflect the cost of staff time.
For undertaking a search of each subsequent person (per named person)	£5	£7.50	50%	
For providing a plan of the	£4	£5	25%	

	Current fees 2011/12	Proposed fees 2012/13	% increase in fees	Comments
cemetery, indicating the location of the grave-space				
For providing a colour digital image of the grave-space	£8	£15	87.5%	Reflects costs.
<b>PERSONAL ENQUIRIES</b>				
For undertaking a search of a named person	£5	£7	40%	Has not been reviewed for some time and needs to reflect the cost of staff time.
For undertaking a search of each subsequent person (per named person )	£3	£5	66.7%	
For providing a plan of the cemetery, indicating the location of the grave-space	£4	£5	25%	
For providing a plan of the cemetery, indicating the location grave-space	£8	£15	87.5%	Reflects costs

